

Shipping policy

Last updated October 03, 2022

Thank you for your purchase. We hope you are happy with your purchase. Here you can find all necessary information regarding shipping. If you have any further questions about our shipping policy, please send us a message on info@biomecmodels.com

Shipping types & costs

European shipping	3-5 business days	Free shipping
Non-European shipping	5+ business days	€45,-

Return policy

Last updated October 03, 2022

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund only. Please see below for more information on our return policy.

Returns

All returns must be postmarked within ten (10) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

Return process

To return an item, place the item securely in its original packaging, and mail your return to the following address:

Biomecmodels
Attn: Return
Emmastraat 14-2
Amsterdam, Noord-Holland 1075 HT
Netherlands

Return shipping charges will be paid or reimbursed by us

Refunds

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least five (5) days from the receipt of your item to process your return. Refunds take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

Exceptions

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Questions

If you have any questions concerning our return policy, please contact us at: info@biomecmodels.com